

## Meeting Minutes

**Date:** 10/03/2026

**Attendees:** Mark (Managing Partner), Claire (Deputy Practice Manager), PPG members Jackie (Chair), Sylvia, Margaret, Beverley, Will, Alan and Rachel (via video call)

**Apologies:** None received

### **Matters Arising from Previous Minutes:**

Childhood immunisations added to newsletter.

### **GP Contract Update (Mark):**

New contract changes effective from 01/04/2026. £292 million repurposed for additional GP funding; however, this is existing funding being reallocated. Practices can no longer advise patients to call back another day. Practices cannot redirect to 111 or other services when at capacity. Risk of GP waiting lists developing. Appointment system changes planned from 13/04/2026. New triage software for receptionists to direct patients appropriately. Encouraging continuity of care with same GP for better outcomes. Boundary extension planned to include One Horton Heath development area. One registrar qualified and will be fully qualified GP by August and will join us as a salaried GP.

### **PCN Update (Claire):**

Joined Romsey and North Baddesley PCN from 01/01/2026. Relationship successful with welcoming, collaborative approach. Care coordinator for learning disabilities population returned. Social prescriber (Ali) now dedicated to St. Andrew's patients. Specialist social prescriber role for vulnerable families and safeguarding support. Cancer care coordinator role reinstated. Saturday appointments continue at St. Andrew's. Evening appointments (6:30pm-8pm) to be offered at Knightwood Surgery tbc, Chandlers Ford, run by federation.

### **COVID Vaccine Update (Claire):**

Spring boosters planned for April. Eligibility: 75+, care home/housebound patients 75+, immunosuppressed under 75. Approximately 1,000 patients eligible; last year vaccinated under 400 in clinic plus 160 care home/housebound. New consenting requirements: must be done by healthcare professional (doctor, nurse, paramedic, pharmacist). Proposed process: patients enter via front door, nurse bulk consents group in waiting room, then proceed to one of six vaccinating rooms. New F12 protocol simplifies vaccine administration logging. Clinic planned for 18/04/2026. Discussion regarding patient flow, wheelchair access, appointment times, and communication. Feedback requested from members on proposed process.

### **Website/Contact Issues:**

Contact us link on website disabled due to abusive messages from hidden IP addresses. Police unable to trace. Patients can still contact via email or Rapid Health triage.

### **PPG Membership:**

One new person interested in joining; to be invited to next meeting. Low response to newsletter sent to all patients with text consent.

### **NAPP Membership:**

Discussion on whether £80 annual membership provides value. To be discussed with partners.

**Actions:**

Establish provision of dermoscope and other medical equipment at Saturday clinics – Claire  
Discuss with Partners about NAPP membership – Claire  
Further feedback on Covid clinics – PPG  
Liase with Romsey/North Baddesley PPG chair - Jackie

**Next Meeting:**

Monday 08/06/2026